



### 1.0 DEFINITIONS

- 1.1 MCC – Melbourne Cricket Club
- 1.2 Client – Company or individual listed as booking the Corporate Suite/Box or Dining Package
- 1.3 Corporate Suite/Box – any corporate box or corporate suite located at the MCG
- 1.4 Dining Facility – Any dining room at the MCG used for corporate entertainment purposes
- 1.5 Corporate Suite/Box Package – Package in either Corporate Suites or Sponsor Boxes
- 1.6 Dining Package – Dining Package in any of the MCC Dining Rooms, Corporate Boxes or Suites
- 1.7 MCG Caterer – The caterer appointed by the MCC to provide food and beverage, catering services at the MCG.

### 2.0 TICKETS

- 2.1 Tickets will be issued within 21 days of full payment
- 2.2 Requests for additional tickets must be mailed or faxed to the MCC no later than 5 days prior to the event day
- 2.3 Issuance of additional tickets is subject to availability and to payment of any additional charge (if applicable)
- 2.4 Applications for replacement of lost tickets and vouchers may be made in writing to the MCC, specifying the ticket number(s) of the lost ticket, event details, no later than (2) business days prior to the event.
- 2.5 Only official MCC Corporate Suite/Box Package or the Dining Package ticketing will be accepted for entry into any of the Corporate Suite/Box or the Dining Facility.
- 2.6 Clients must ensure that their guests display the correct ticketing at all times. No person will be admitted to any Corporate Suite/Box or Dining Facility without the correct ticketing. The MCC and the MCG Caterer reserve the right to refuse to admit or serve a person who is not displaying the correct ticketing.

### 3.0 USE OF FACILITY

- 3.1 The Client is not permitted to make, or allow to be made, any alterations or additions to the Corporate Suite/Box or the Dining Facility.
- 3.2 All crockery, cutlery, utensils, glassware, electrical equipment, fixtures and fittings remain the property of the MCC Caterer.
- 3.3 The Client must reimburse the MCC for the cost of replacing of any items taken from a Corporate Suite/Box or Dining Facility during the use of that facility by the Client.
- 3.4 The Client must reimburse the MCC for all costs, expenses and liabilities arising from
  - (a) any breakage or damage to the Corporate Suite/Box or the Dining Facility and its contents; and
  - (b) for the cost of replacing of any items taken from the Corporate Suite/Box or the Dining Facility, that are incurred during their occupation of the corporate facility by either the Client or its guests.
- 3.5 The Client takes full responsibility for the behaviour of their invited guests whilst utilising the Corporate Suite/Box or Dining Facility, and must ensure that at all times all guests of the Client behave in a proper manner, having consideration for other MCG patrons and their right to an uninterrupted viewing and enjoyment of the event.
- 3.6 Unruly and unreasonable behaviour (as determined by the MCC) is prohibited. The MCC may expel guests who breach this prohibition
- 3.7 No alcohol or food is to be brought into any of the Corporate Suite/Box or the Dining Facility without prior permission in writing from the MCC

### 4.0 RESPONSIBLE SERVING OF ALCOHOL

- 4.1 The Client accepts that for the entire time within the Corporate Suite/Box or the Dining Facility, a member of staff from the MCG Caterer will be present to serve the alcohol. The Client must ensure that at no stage do the Client or its guests endeavour to provide, pour or refill any alcoholic beverage.
- 4.2 If any person is in an intoxicated state, both the MCG Caterer's and the MCC Staff reserve the right to refuse the service of alcohol and require the person to leave the MCG.
- 4.3 Staff from the MCC and the MCG Caterer reserve the rights to at any time, close the bar, where in the opinion of those staff members, due to an excess consumption of alcohol, there is a significant chance of unruly or threatening behaviour occurring.



## 5.0 CATERING

5.1 The Client accepts that the MCC Caterer will be the sole provider of catering services in the Corporate Suite/Box or the Dining Facility.

## 6.0 ONSELLING

6.1 The Client is not permitted to sell or onsell any or part of their facility without the prior written approval of the MCC  
6.2 Unauthorised on-selling will result in the cancellation of existing or future reservations without any refund of any amounts already paid for those future bookings.

6.3 The Client remains liable for the actions of all parties who use the Corporate Suite/Box or the Dining Facility reserved by the Client, despite the right to use those Corporate Suites/Boxes or the Dining Facilities having on-sold with the consent of the MCC.

## 7.0 REFUNDS / CANCELLATIONS

7.1 If clients cancel a reservation, the client will be responsible for; or the MCC will refund the payment made on the following basis –

<u>Time between date of cancellation and event</u>	<u>% Payment refunded</u>
• 3+ months	100% refund
• 2-3 months	90% refund
• 1-2 months	70% refund
• 2-4 weeks	50% refund
• Less than 2 weeks	No refund

7.2 Should the MCC be able to resell the said corporate package/s in its entirety, prior to the event day, the MCC shall charge a small fee of 25% of the total package cost to the cancelling client. This fee shall cover any administration costs, bank transaction charges, caterers cancelling fees, ticketing and box bookings.

7.3 Clients are not entitled to refunds for packages for Corporate Suite/Box Packages or the Dining Packages for AFL Final Series

7.4 Clients will be permitted to transfer their package to another game in the event of an unforeseen incident. This will be subject to availability.

## 8.0 CHILDREN POLICY

8.1 Due to liquor licensing laws, Children under the age of the 18 years old are not encouraged in any Corporate Suite/Box or the Dining Facility on any event day.

## 9.0 DRESS CODE

9.1 All Clients and their guests are required to adhere to the dress code as notified from time to time by the MCC. Clients dining in any corporate facilities directly operated by the MCC for any given event day will be required to comply with the following dress standards as outlined on the MCG's official website.

## 10.0 OTHER

10.1 The MCC does not accept any responsibility for –  
(a) the cancellation of, or changes to the event, or for the acts, omissions or errors of those over whom we have direct control;

(b) security for the safety of the personal and corporate belongings of Clients and their Guests

10.2 Clients must

(a) abide by the any other terms, conditions or requirements imposed by the MCC from time to time; and not smoke in the MCG as it is a smoke free environment. Clients and their guests must obtain a pass out from selected exit gates and smoke outside the MCG.

