



## **2018-19 CHILD, FAMILY AND CONCESSION TICKET POLICY**

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The following policies apply in respect of tickets purchased to:

- Cricket Australia Men's International matches scheduled to be played by the Australian senior men's cricket team; and
- Cricket Australia Women's International matches scheduled to be played by the Australian senior women's cricket team,

including without limitation Test Matches, One-Day and 20-Over International matches (including Prime Minister's XI) scheduled to be played as part of Cricket Australia's official international cricket season in 2018 – 19 (*International Matches*).

### **CHILD POLICY**

- Children aged 4-15 as at the day of the match are eligible to purchase a child ticket.
- Children aged 3 and under as at the day of the match are entitled to enter the venue at no charge, however they must not occupy a seat in addition to the adult(s) who accompany them.

### **CONCESSION POLICY**

A person must have the appropriate form of concession documentation to purchase a concession ticket. They must present the relevant concession documentation at the point of purchase (where requested) and upon entry to the venue. A second form of identification (e.g. drivers licence, Medicare card and/or credit card) may be requested when purchasing or utilising a concession ticket to verify the concession entitlement.

Patrons holding one of the following cards are eligible to purchase a ticket at the concession rate:

- Department of Veterans' Affairs card, TPI or Department of Veterans' Affairs issued Pensioner Concession Card\*
- Commonwealth Senior Health Care Card
- Pensioner Concession Card (PCC)\*
- Health Care Card (HCC)\*
- Full time secondary or tertiary student cards\*\*

*\* Note: Cardholders only (not their dependants listed on the card) are entitled to the concession price for a ticket.*

*\*\* Excluding student cards from institutions based outside of Australia.*

*Note: if a child price ticket is not available for a certain category of ticket, for example in respect of gold or platinum price categories, the concession price will apply to tickets for children aged 4-15*

### **COMPANION CARD**

Cricket Australia supports the Companion Card program and agree to provide an admission ticket for the companion of the Companion Card cardholder at no charge when the cardholder's ticket is purchased at the same time. This program does not apply to purchases made online as Companion Card must be verified at time of purchase. The Companion Card program is applicable at all Venues where International Matches are held.

### **FAMILY TICKET POLICY**

A family ticket consists of 2 adult tickets and 2 child tickets (see the above section entitled Child Policy for applicable age restrictions). Those individuals attending as a family do not need to be related to each other.

### **RESTRICTED VIEW POLICY**

A seat will be defined as restricted view if a minimum of 20% of the patron's view of the ground is impaired due to the position of the seats, or where an object is positioned in the line of sight of the ground (based on the height of an average adult) – for example, a handrail, speaker, camera, or venue infrastructure etc. Whether a seat is restricted view will be determined by Cricket Australia in its sole discretion.