

## GENERAL FAQs

### **What is Cinema at the 'G presented by Bank of Melbourne?**

Cinema at the 'G presented by Bank of Melbourne is an open air cinema allowing patrons to sit on the hallowed turf of Melbourne's iconic MCG. Proceeds from ticket sales will be donated to the Bank of Melbourne Neighbourhood Fund.

### **What is the Bank of Melbourne Neighbourhood Fund?**

The Bank of Melbourne Neighbourhood Fund supports local charities and programs that deliver sustainable benefits to Victorian communities. You can find out more about the Bank of Melbourne Neighbourhood Fund at <http://info.bankofmelbourne.com.au/communityhub/>.

### **What are the dates for Cinema at the 'G for 2017?**

Friday February 24 and Saturday February 25.

### **What movies are playing?**

Friday February 24: *Lion*

*Lion* is the story of Saroo Brierley, who was lost on a train, taking him thousands of miles across India and away from his family at the age of five, before ultimately being adopted by an Australian couple. Some 25 years later, armed with only a handful of memories, unwavering determination and a revolutionary technology known as Google Earth, he sets out to find his lost family and finally return to his first home.

Saturday February 25: *Sully*

*Sully* tells the story of the "Miracle on the Hudson". The film follows Captain Sullenberger's January 2009 emergency landing of US Airways Flight 1549 on the Hudson River, in which all 155 passengers and crew survived with only minor injuries, and the subsequent publicity and investigation.

### **What time do gates open?**

Gate 3 will open at 6:30pm each night. Please ensure early arrival to claim your spot on the MCG's hallowed turf.

### **What time does the movie start?**

The movies will commence at 8:30pm each night.

### **How do I get to Cinema at the 'G?**

The MCG is a short walk from both Jolimont and Richmond train stations. You can also access the MCG via the number 48, 70 and 75 trams.

Find your route to the MCG: [www.mcg.org.au/getting-around/get-to-the-g](http://www.mcg.org.au/getting-around/get-to-the-g).

**Where can I park?**

Subject to availability, Yarra Park will be available for guests to park for both sessions. Entry via Gate 3 (Wellington Parade South). The price will be \$10 per car (cash only). Cars must exit at the conclusion of the event and are not permitted to stay overnight.

**What can I bring?**

Bean bags, picnic rugs and yoga mats are all strongly encouraged, as general admission patrons will be seated directly on the hallowed turf of the MCG. Blankets, pillows and warm clothing are also recommended, as Cinema at the 'G is an outdoor event and can occasionally get cool once the sun goes down.

**What can't I bring?**

Bringing your own alcohol into the MCG is strictly prohibited. However, patrons aged 18 and over are welcome to purchase alcoholic beverages from outlets within the MCG.

Any seating items such as camping/deck chairs, stools etc that event staff believe would cause dents or punctures to the turf of the MCG will be confiscated at the gate and returned once the movie is finished.

Any glass, cans or knives, including cheese , are strictly prohibited at the MCG and will be confiscated at the door by event staff and returned once the movie is finished.

Please click here to view the full conditions of entry for MCG visitors: [www.mcg.org.au/the-stadium/visitor-information/conditions-of-entry](http://www.mcg.org.au/the-stadium/visitor-information/conditions-of-entry)

Bag checks and wandings will be completed upon entry and any prohibited items will be confiscated.

**Can I bring a footy or cricket gear to use on the turf before the event commences?**

No sporting goods will be allowed into the venue/onto the arena for this event.

**What are the seating arrangements?**

Patrons will be seated on the turf of the MCG. Seating is unreserved, so please ensure you arrive early to secure your spot.

General admission ticket holders have access to the nominated area on the turf, excluding the VIP Zone.

VIP ticket holders have access to the VIP Zone, where patrons can access the prime viewing area and will be allocated a Bank of Melbourne bean bag for the duration of the night.

**Are children welcome?**

Yes, children are welcome to attend Cinema at the 'G and tickets are available online. Children aged 0-5 will be allowed free entry. Please note, patrons under 18 must be accompanied by a guardian or parent at all times. You can find the ratings for both movies on our ticketing website, however

**Can I smoke?**

Any form of smoking is prohibited inside the MCG. Any person wishing to smoke is required to exit the stadium to do so.

**Are pets allowed?**

Pets are unable to enter the MCG (guide and hearing animals accepted).

**What happens to lost property?**

Please advise our friendly event staff before you leave to report any lost items and leave your details with them. If at a later date you realise you have lost something, please contact the MCC at [membership@mcc.org.au](mailto:membership@mcc.org.au) or phone (03) 9657 8888 during business hours.

**FOOD AND DRINK FAQs****Can I purchase food and drinks at the event?**

Yes, the MCG will be operating food and beverage vendors on the night. The event is fully licenced and alcohol will be available for purchase to those aged 18 and over.

**Can I bring my own food and drinks to the event?**

Yes, patrons are welcome to pack their own food and non-alcoholic beverages. Please note, any glass, cans or knives (including cheese knives) are prohibited.

**Can I bring my own alcohol to the event?**

Bringing your own alcohol is strictly prohibited. Patrons aged 18 and over are welcome to purchase alcoholic beverages from the outlets within the MCG. Bag checks and wandings will be completed upon entry and any prohibited items will be confiscated.

**TICKETING FAQs****Where can I purchase tickets?**

Limited tickets are available for purchase through the Eventopia website. Please visit [www.eventopia.co/cinemaattheg](http://www.eventopia.co/cinemaattheg) to secure your tickets.

**Can I buy tickets at the box office on the night of the screening?**

No, tickets are only available via the ticketing website and will not be available to purchase on the day of the event.

**How much do tickets cost?**

VIP - \$49

Adult - \$27

Child/Concession - \$23

Child aged five and under - free

*Please note, a booking fee will be applied at checkout.*

**What is the difference between General admission and VIP tickets?**

General admission tickets allow patrons entry to the event, whilst VIP tickets include the use of a Bank of Melbourne bean bag located in the reserved VIP area, free parking underneath the stadium and a Cadbury chocolate bar.

**Can I show my tickets on my phone to gain admission?**

Yes, the MCG has full electronic barcode scanning capabilities. Just ask the friendly staff to scan the barcode on your screen when you arrive.

**Can I bring children into the VIP area?**

Children are welcome to be seated in the VIP area, provided they have their own VIP ticket. Please note that children don't receive a concession for VIP tickets.

**Can I make a group booking and is there any discount?**

While you are welcome to purchase up to 50 tickets in a single transaction, discounts do not apply.

**What payment methods will be accepted?**

Visa, MasterCard and American Express.

**What kind of concessions do you offer?**

**Student/concession** – To purchase a student/concession ticket, you must provide a valid student, transport concession or unemployment card.

**Seniors** – To purchase a seniors ticket, you must provide a valid seniors, pensioner or health care card.

**Do you offer a reduced ticket price for carers?**

The MCC accepts companion cards. A companion card is issued to a person with a disability who cannot access community facilities without assistance. Carers will be admitted free of charge by showing their Companion Card upon entry. The Companion Card is accepted at all turnstiles at the MCG. Carers attending with a disabled guest will be admitted free of charge by identifying themselves at the gate with the person they are caring for.

Visit the [Companion Card](#) website for more information.

**What kind of access will there be for prams?**

While you are welcome to bring prams into the stadium, all prams will have to be cloaked prior to going onto the turf, as they are not allowed on the arena. Our friendly staff will assist you in cloaking your pram near the Gate 3 entrance.

**What kind of access will there be for wheelchairs?**

Guests in wheelchairs will have full access to the arena via our player's race entrance. We will have event staff onsite to escort guests when required.

### **Can I refund my ticket?**

All bookings are final, and unfortunately we are unable to refund or exchange tickets.

Please check the session details carefully when you are booking as refunds and exchanges will not be made for inadvertently booking the wrong session.

## **WEATHER FAQs**

### **What happens if it rains?**

As an outdoor event, Cinema at the 'G has a contingency in place in the instance the ground is too wet to sit on or if it is raining throughout the screening. We will go ahead with both sessions regardless of rain, and do not cancel for light/intermittent/potential rain.

We strongly recommend guests bring wet weather gear to screenings in case of light rain (note the use of umbrellas during screenings is not permitted as it obstructs the view of other audience members).

Please note that the wet weather contingency will not be activated during the film, so a decision will be made prior to guest arrival and enforced accordingly.

Cinema at the 'G will endeavour to provide ticket holders with advance notice on the day via email/social channels if a weather contingency is activated, in order to assist planning. However, as weather conditions are unpredictable we may be unable to provide lengthy notice.

Screenings will only be cancelled if the weather poses a safety threat to patrons and staff.

In the unlikely event of a cancellation, ticket holders will receive an SMS to the mobile number entered when purchasing tickets online and an email to the booking address and a full refund will be provided.

For complete Terms and Conditions, please click [here](#).